Sage Timeslips
Obsolescence Policy

The Sage Obsolescence Policy is to support the current Sage Timeslips product version release and, unless otherwise indicated below, one prior version release of the Sage Timeslips product. Product support includes live customer support and compatibility with other add-on products or services offered, including connectivity with Sage Timeslips eCenter. Sage will only support an obsolete product until a customer's support plan for that product expires.

Sage Timeslips 2017 will remain a supported product until July 31st, 2018.

If you are using an obsolete version of Sage Timeslips, you are required to upgrade to the current release to ensure compliance with new operating environments.

Supported Products

Product	Supported Versions	If you are not using a supported version, you can upgrade to the following products by calling 800-285-0999:
Sage Timeslips	Premium, Sage Timeslips 2017 & 2018	Sage Premium or Sage Timeslips 2018

Additional Products and Services	Version required for product or service accessibility:
Sage Timeslips Business Care Plans	Sage Timeslips 2018 or 2017
Sage Timeslips eCenter	Sage Timeslips Premium, 2018 or 2017
Sage Timeslips Electronic Bill Delivery	Sage Timeslips Premium, 2018 or 2017

*   Customers currently on an active support plan will receive support through the expiration of the plan
**   Sage Timeslips 2017 customers utilizing Sage Timeslips eCenter will have continued use of Sage Timeslips eCenter through July 31st, 2018
*** Sage Timeslips Electronic Billing will not be available for Sage Timeslips 2017 after July 31st, 2018